

BR TECH TERMS AND CONDITIONS

CHECK YOUR SHIPMENT FIRST

Inspect your shipment on arrival and notify us of any shipping damage. If there is damage please contact us immediately at 1-307-789-7020 so we can promptly resolve it for you. BR Tech will file a claim with the carrier to replace damaged products. In some cases we may request a digital photo of the damaged merchandise for us to review (email photos to sales@brtechracing.com). Check to see that you have received all items ordered.

RETURN AND CREDIT POLICY:

1. BR Tech **will not** accept any return on products after 30 days from purchase date.
2. All Lexan products **cannot** be returned after the protective coating has been peeled. Thrasher hoods cannot be returned after any modifications to the hood in any way. Thrasher hoods are inexpensive and may come with slight imperfections or small scratches.
3. BR Tech shall have sole discretion as to the credit method. We may issue a credit, ship a replacement product, or we may repair the item and return it to you.
4. Within the first 10 calendar days after receiving your product(s) you must inform BR Tech of any defects in the manufacturing or damages that occurred during shipment.
5. Credits will be issued to the customer only when the product has been received and inspected for damages.
6. No credit will be issued on product that has been altered by the customer in any way. Merchandise must be returned in unused, like-new, resalable condition.
7. Important note: Except in cases where the return is the result of a shipping error or the item arrives damaged or defective, original shipping charges are non-refundable and return shipping fees equal to the original shipping charges will be charged to all returns. Also returns will be charged a 20% restocking fee.
8. Call tag pick-up rates will be: \$95.00.